

# SeeClickFix

**Coming: June 06, 2016**

- Merchantville Launches New Citizen Reporting Tool Powered by SeeClickFix
- Merchantville Will Use SeeClickFix to Improve Quality of Life, Encourage Greater Civic Participation

Starting on June 06, Merchantville has partnered with SeeClickFix to announce a new platform that will allow residents to report quality-of-life issues and request services.

With free SeeClickFix mobile app and web tools, residents will be able to provide the Borough with pictures, videos, specific descriptions, and more — valuable information needed to get the job done efficiently. In addition, the SeeClickFix platform provides Borough officials with a centralized issue management system to manage issues from creation to resolution — engaging Borough residents throughout the process.

This partnership not only allows Borough residents to report problems, but also to view, comment on, and vote to fix problems submitted by their neighbors. Residents can even create their own “watch areas” to receive notifications about all the issues reported in their community, enabling them to follow the progress of all service requests — not just the ones they report.

The SeeClickFix mobile app will be available for download on Android and iPhone. In addition to the mobile apps, residents can send reports to the Borough’s website [MERCHANTVILLENJ.GOV](http://MERCHANTVILLENJ.GOV) and [seeclickfix.com](http://seeclickfix.com).

## ***About SeeClickFix***

*SeeClickFix was founded in 2008 to empower residents with tools to publicly document quality of life concerns in their neighborhoods. By radically improving the quantity and quality of this data, SeeClickFix was quickly adopted by local governments, who needed a better way to receive information from citizens.*